

KEYS TO BEING A SUCCESSFUL RESTAURANT LEADER

Over his thirty-plus career in the restaurant business, Jay Bandy has held leadership roles in top-performing companies in the restaurant industry. As president of Goliath consulting, he applies what he's learned for clients ranging from startups and independents to large restaurant groups. In this book, Bandy has created a guide to the skills and behaviors restaurant managers need to succeed.

Experience has taught Bandy that regardless of your aspirations in the industry, certain basics are needed for success. For example, whether you are sitting at an executive table, leading a pre-shift huddle, or selling a new liquor, your attitude will either build or tear down the relationships you need to thrive. And your ability to manage time can make or break your career.

Bandy's goal is to provide practical and realistic information and examples of the basics you need to grow your career. In the pages of this book, you'll discover the fundamentals that establish the foundation for success and the skill sets you need to effectively manage yourself and others. No matter where you are in the business or where you hope to go, consider this book a guide to your professional growth.

"With insight and many years of experience, Jay writes in a way we can all understand. Don't miss the key point: the positive employee experience creates the positive guest experience."

—**Karen Bremer**, President & CEO, Georgia Restaurant Association

"As a restaurant owner/operator for over twenty years, I appreciate how straightforward and clearly Jay's book is written."

—**Udi Hershkovitz**, Owner, Sabaraba's and Fuego Mundo restaurants



About the Author

As President of Goliath Consulting Group, Jay Bandy bridges the areas of business strategy, restaurant operations, brand strategy, menu development, marketing, supply chain, franchising, and restaurant development.

He has a combined thirty-plus years' experience working among these disciplines with large multi-national brands and independent restaurants.



KEYS TO BEING A SUCCESSFUL RESTAURANT LEADER

JAY BANDY

KEYS TO BEING A SUCCESSFUL RESTAURANT LEADER

A Guide to the Skills and Behaviors
Restaurant Managers Need to Succeed

JAY BANDY